



POLICY AND RESOURCES SCRUTINY COMMITTEE – 30TH SEPTEMBER 2015

SUBJECT: COMPLAINTS AND REPRESENTATIONS – CAERPHILLY HOMES

**REPORT BY: ACTING DIRECTOR OF CORPORATE SERVICES AND SECTION 151
OFFICER**

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- 1.1 The attached report provides information on contacts in relation to complaints and representations received by the Authority's Housing Customer Services Section, from 1st April 2014 to 31st March 2015.
 - 1.2 The report was presented to the Caerphilly Homes Task Group (CHTG) on 17th September 2015 as an information item and its contents were received and noted.
 - 1.3 Members are asked to consider the report.

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Appendices:

Appendix 1 Report to Caerphilly Homes Task Group 17th September 2015 - Agenda Item 9